

## Housing First: Key Lessons from the Global Evidence

**Nicholas Pleace** 

## What is Housing First?

- The first slide of presentations about Housing First all over Scotland, England, Wales and Northern Ireland in the last five years
- We all know what it is by now...





## housingfirstguide.eu



- While it can be reduced to a core set of principles...
- Which the Housing First Guide Europe does
  - As does Housing First England etc.
- The reality is more complex



- High intensity case management
- Intensive Case Management (ICM)
- Assertive Community Treatment (ACT)
- ICM
- ACT/ICM
- ACT



- Is not the success of one model
- Canadian and French programmes
  - Targeted on homeless people with severe mental illness
  - Using ACT/ICM models, full interdisciplinary teams
  - Full randomised control trial
- Housing First in London
  - Two support workers with a much lower caseload intensifying their existing support model
  - A couple of University of York researchers doing a tiny observational study (Pleace and Bretherton, 2013)



- Yes
- Typically around eight out of ten housed @ 1 year
  - Though every Housing First service is not the same, or targeted on the same people, or working in the same context
- Better than existing services
  - For high and complex needs associated with recurrent and sustained homelessness
  - 'Entrenched' rough sleepers and the revolving door
  - Particularly when compared to abstinence-based, treatment-led models with strict regimes, but that is a North American and to extent a Northern (Mainland) European comparison



- Stable, adequate housing produces some gains
- Alongside a broadly effective support model
- But
  - Mental and physical health do not consistently improve
  - Nor are improvements necessarily rapid
  - Addiction does not always improve
  - Although it does not worsen
  - Community integration variable
  - Emotional support and relationships variable



- Compared to recurrent and sustained use of homelessness services without a positive outcome, yes
- Where it reduces emergency service use and frequent contact with criminal justice service, yes
- But people have to have high needs and be within certain patterns for this to be true
- And what Housing First costs is not consistent



There is growing evidence that social service interventions are more successful if provided to people in their own home, but no miracles are to be expected. Housing First is neither a miracle cure for all homelessness people, nor should it be seen as an isolated approach for a tiny proportion of the most excluded. Volker Busch-Geertsema, 2011



- Well, yes
- But need to be careful about what that means
- Careful about how it is used
- Careful about what you expect from it



- The definitive gold standard of a successful Housing First strategy
- Has achieved a functional zero in homelessness
- Fantastic!
- But they don't have a Housing First Strategy
- They have an integrated, interconnected, coordinated National Homelessness Strategy, full of prevention and full of other support and homelessness services
- Of which Housing First is one element with a specific role



- Yes, we have a new way of doing things
- Its not the only way, looks like Critical Time Intervention probably works too
- And that quite a lot of the stuff we were doing already may actually be relatively effective
- Can use Housing First, can learn from it
- I've been advocating Housing First since I saw it do incredible things for no money in the SHP Camden Housing First pilot in 2012
- And I'm seeing Housing First doing remarkable things for homeless women with complex needs in the Threshold Housing First service in Manchester right now
- But let's also be careful, be precise and be sure we know we're doing with Housing First



## **Professor Nicholas Pleace**

Director Centre for Housing Policy University of York

**European Observatory on Homelessness** FEANTSA

Women's Homelessness in Europe Network (WHEN) Trinity College Dublin University of York