




Developing Evidence Enriched Practice (DEEP) using  
Community of Enquiry

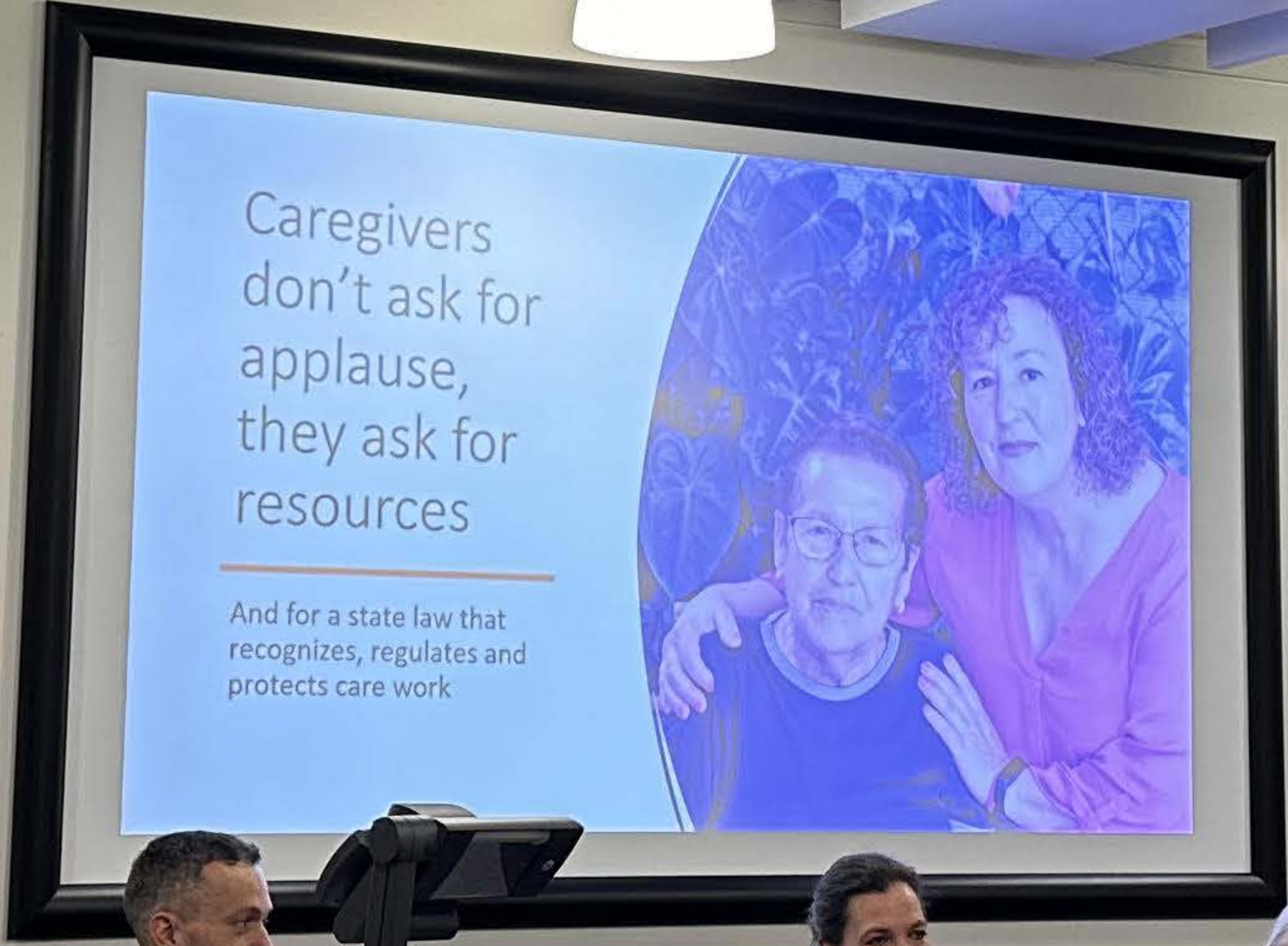


Mick Andrew, Swansea University



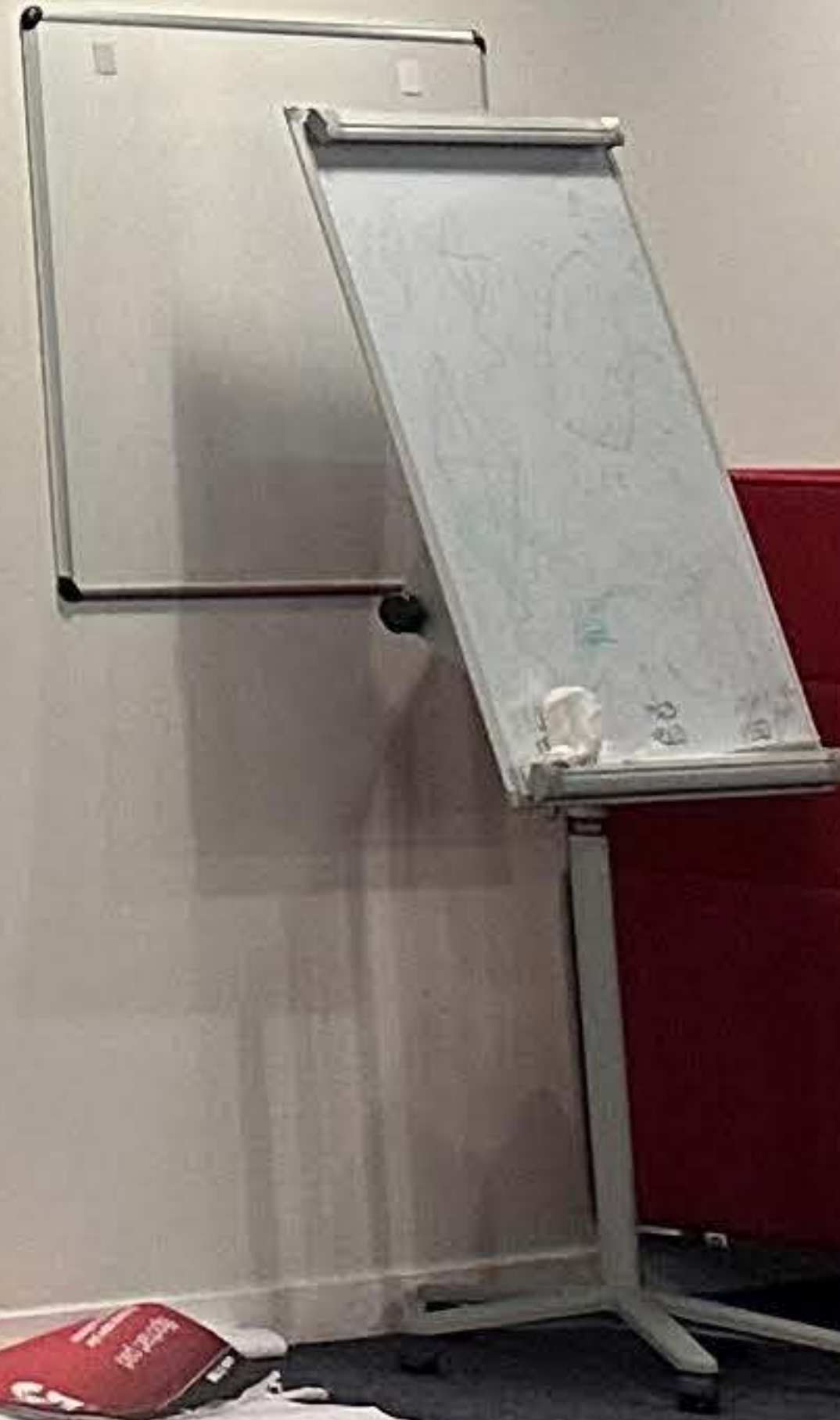
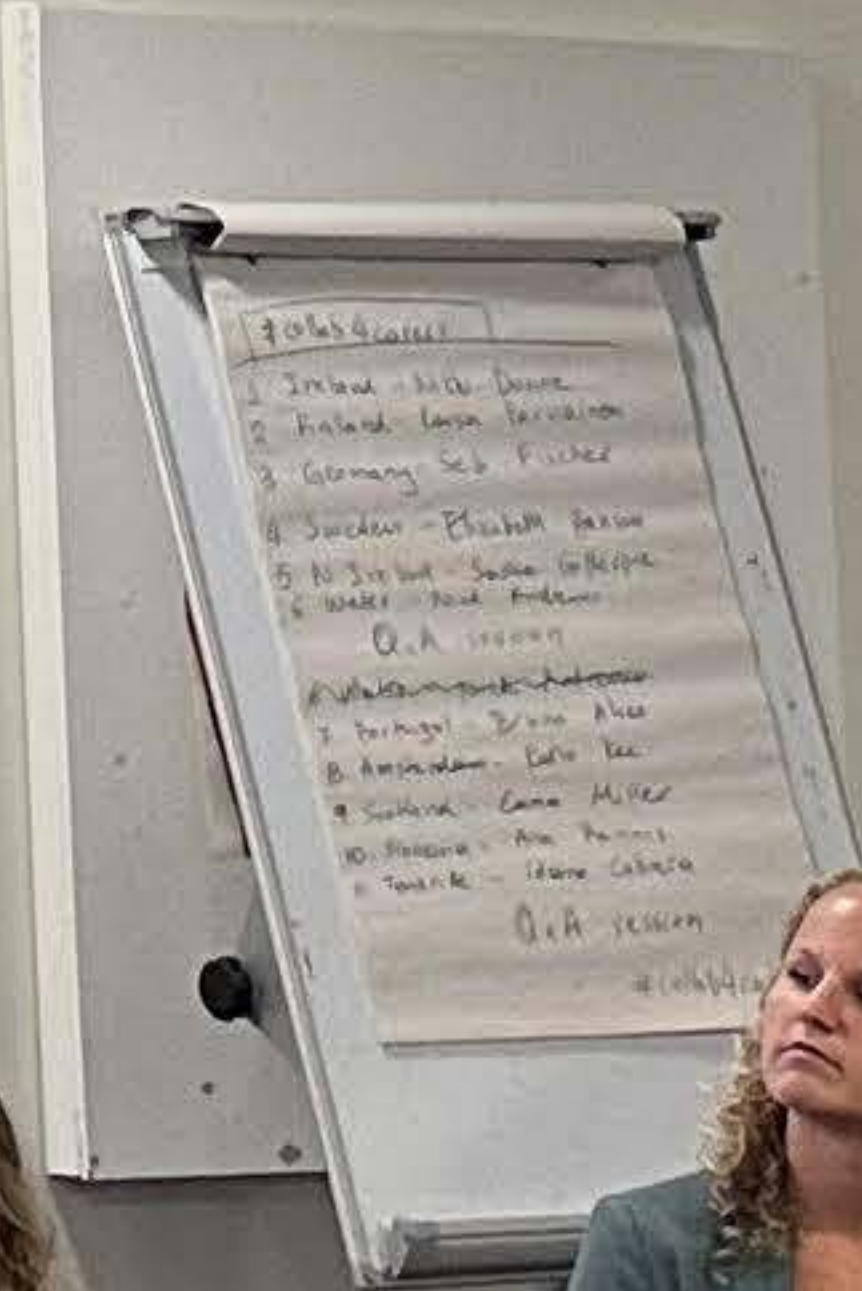
Push bar to open





Caregivers don't ask for applause, they ask for resources

And for a state law that recognizes, regulates and protects care work





A good conversational question is...

- Context (relevant to everyone in the group)
- Central (important and worth of discussing)
- Connected (something people can relate their experience to)
- Contestable (people will have different perspectives)





NOTICE.

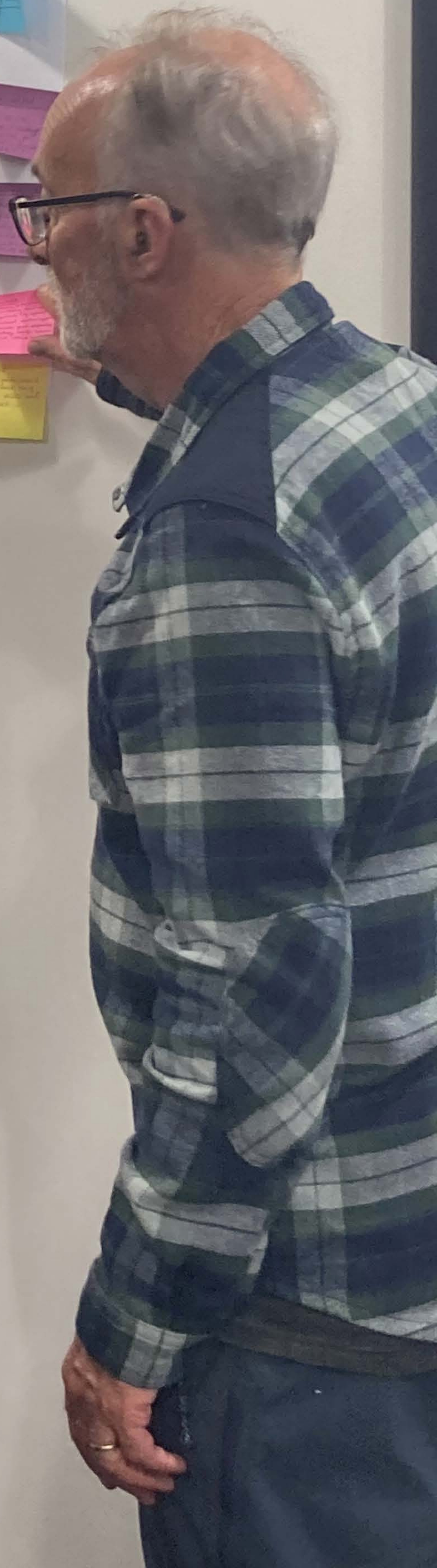
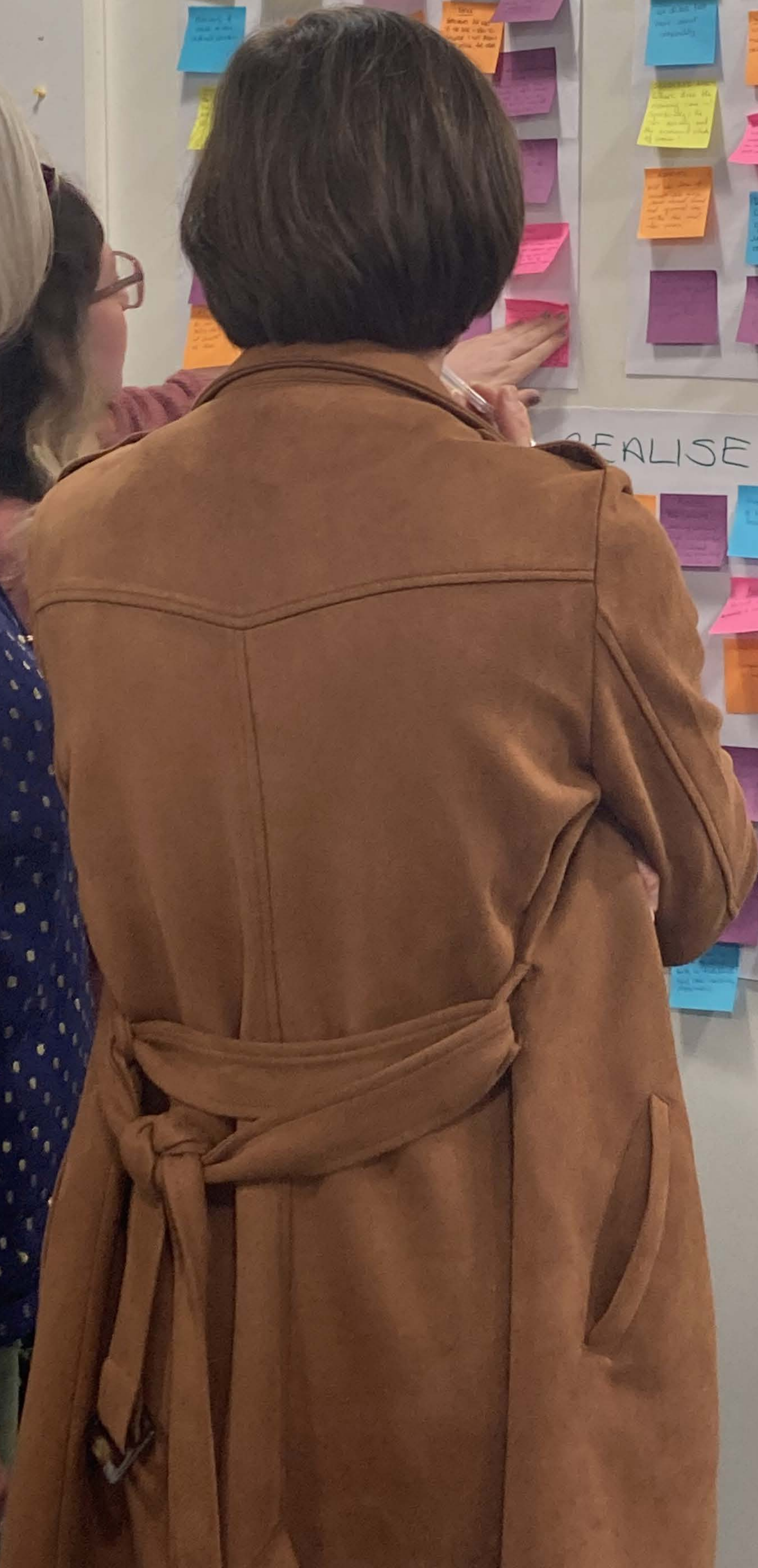
A collection of approximately 15 colorful sticky notes (yellow, pink, purple, blue, orange) pinned to a white sheet of paper. The notes contain handwritten text, likely observations or data points from a workshop.

WONDER.

A collection of approximately 25 colorful sticky notes (yellow, pink, purple, blue, orange) pinned to a white sheet of paper. The notes contain handwritten text, likely questions or hypotheses generated during a workshop.

REALISE.

A collection of approximately 10 colorful sticky notes (purple, blue, pink, orange) pinned to a white sheet of paper. The notes contain handwritten text, likely conclusions or insights from a workshop.





# NOTICE.

I noticed the similarities between each country

I noticed that everyone that everyone wants to improve care but there is a real confusion in the flow

Discussions confirming that questions & concerns ASCENDING CARES ARE RELEVANT ACROSS COUNTRIES

I noticed that half the questions were really quite similar - that's pretty excellent

common understanding that we are all on a journey

Similarity of issues across different countries

Notice Common themes & issues across Europe

Similar issues across European countries

NOTICE PARTICIPANTS PUT EGO TO THE SIDE → OPEN TO CHALLENGE + NOT PROUD ABOUT VOTING FOR OTHER QUESTIONS.

noticed that there was almost a universal theme across the countries of a need, unmet, for family carers to be valued and recognised.

NOTICE The research & knowledge of everyone involved. lovely atmosphere

listening is learning - great insights from across Europe

Different learning approach this in very different ways.

NOTICE common challenges about improved care in different countries

noticed that there was a real feeling of 'invisible' in many of the countries/regions.

Difference in language and how using different words can help in considering the issues

notice we talk about formal and informal care but we shouldn't forget the care recipient!

Challenge between standardisation and personalisation

Notice How many of us used the same language around value of care, caring and carers

NOTICE While we come from different environments, having different systems and level of support, we face a lot of similar ~~problems~~ challenges and deal with quite universal questions.

similarities in how undervalued family carers feel in other countries

Notice It created a lot of discussion and shared learning

Notice that the challenges we face are the same regardless of where we are.

- GREAT ENERGY IN ROOM  
- WILLINGNESS TO SHARE DIFFERENT VIEWS  
- WILLING TO LISTEN

How much we all have common

The problems in valuing and recognizing the culture of care are transcultural we need more spaces to listen to the real protagonist family and professional carers

NOTICE An absence of policy decision makes at events such as these



# WONDER.

I wondered if there is an opportunity to make this happen regularly outwith this project

WONDER  
An opportunity to come together in 1 year / 2 years

How to bring this discussion at policy level?

Wonder  
wonder if there will be any tangible outcomes for care to the sector??

How can we better share learning across the sector?

We didn't talk more about inequality

wonder  
Will we be able to make a difference collectively?

FEELS LIKE SOME THINGS HAVE NOT CHANGED IN DECADES IN TERMS OF ISSUES FOR HEALTH CAREERS

I wonder if we will ever get to a point where care is really valued & needed

WONDER  
How to grow these types of networks?

GENDERED ASPECTS  
Where does the economy come in? Specifically, the care economy and the economic situation of women?

Whether what we need to do is focus on communities first and foremost

wonder  
What will the future of caring look like? Specifically the relationship between formal and informal

--- about the participation in care - would like to know more about this!

Wondered  
How we can embed valuing care work for informal + formal carers?

WONDER  
Will we have to revisit the same issues around formal and informal care within the next few years?

Do we have the same definition of collaboration? and good relationships?

Issue of informal caring is not recognized that I thought - Thank you for your contributions.

Wonder  
STAYING CONNECTED

Wondered  
Whether we are ready and willing to really value care and caring. Do we just not recognize its value?

I wonder why we don't put more emphasis on gender

How to continue to share learning + experiences together.

Wonder  
How to stay connected with what's happening across Europe

Are we commodifying care?

WONDER  
After listening to the discussion I am wondering what are the ingredients of a good organisational structure/approach that promotes good relationship and knowledge transfer between formal and informal carers?

WONDER  
How do we include voices of recipients of care and support in those days?

Wonder  
Do the participants need to have any special skills and experiences



# REALISE.

I realised how much I enjoy these events!  
P.s Lunch was amazing

REALISE  
That everyone is still on a journey & we haven't got it completely right yet but huge hope ---

Realize  
Many perspectives provide a collective wisdom that unpicks issues/barriers/solutions

Realize  
The value of staying learning and knowledge of shared spaces & knowledge exchange

there is still a lot to learn.

Community Engagement  
Engagement model provides a good op to discuss

Care is a broad term and so much more than unpaid/paid "roles".

How similar the issues are across Europe

SOME PEOPLE DON'T CONCERN ABOUT GROWING ATTENTION/SUPPORT TO UNPAID CAREGIVERS

Realize  
POSITIVE ATTITUDE REQUIRED OF PARTICIPANTS

USE  
Just how many of us have a common wish to GREAT CARES across Europe.

SYSTEMIC CHANGE IS IMPERATIVE

Realize  
the importance and need for knowledge sharing since a lot of challenges countries face are similar

everyone is committed to better collaboration - a good starting point

Major implementation gap in the UK between legislation and everyday practice with regards to service provision for and with carers.

We need systemic changes and the our commitments are so different

I realise that there are so many layers to these issues

REALISE

There is so much work that needs to be done towards collaboration between informal care and formal care.

I realise  
that Euro covers has a big responsibility

realised that we all share so many values & ideas across Europe. It is ~~great~~ heartening that Scotland is still valued.

We need systemic changes and the our commitments are so different

Community of Engagement isn't easy but lets you take in all perspectives

We need to give more value to care, as a fundamental right to life without care, there is no life.

REALISE  
That good discussion makes us richer 😊

I realise that this is an interesting and surprisingly practical process

Realised  
caring is often stigmatised

REALISE  
EVERYONE IN EUROPE IS IN MUCH THE SAME (SINKING) BOAT

Realise  
That we need to work with issue both in traditional and new innovative measurement





WHAT MEASURES DO WE NEED TO TAKE  
TO FACILITATE NEW INITIATIVES TO STRENGTHEN  
COLLABORATION BETWEEN FORMAL AND  
INFORMAL CARERS AND  
COMMUNITIES ?



