

# Holding the Hope...



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Operations and Business Manager

# On reflection...

The advantages of speaking third...

Conversation

Comparison

Supported accommodation

Housing First

Temporary accommodation

Benefits



# We share the same objectives...

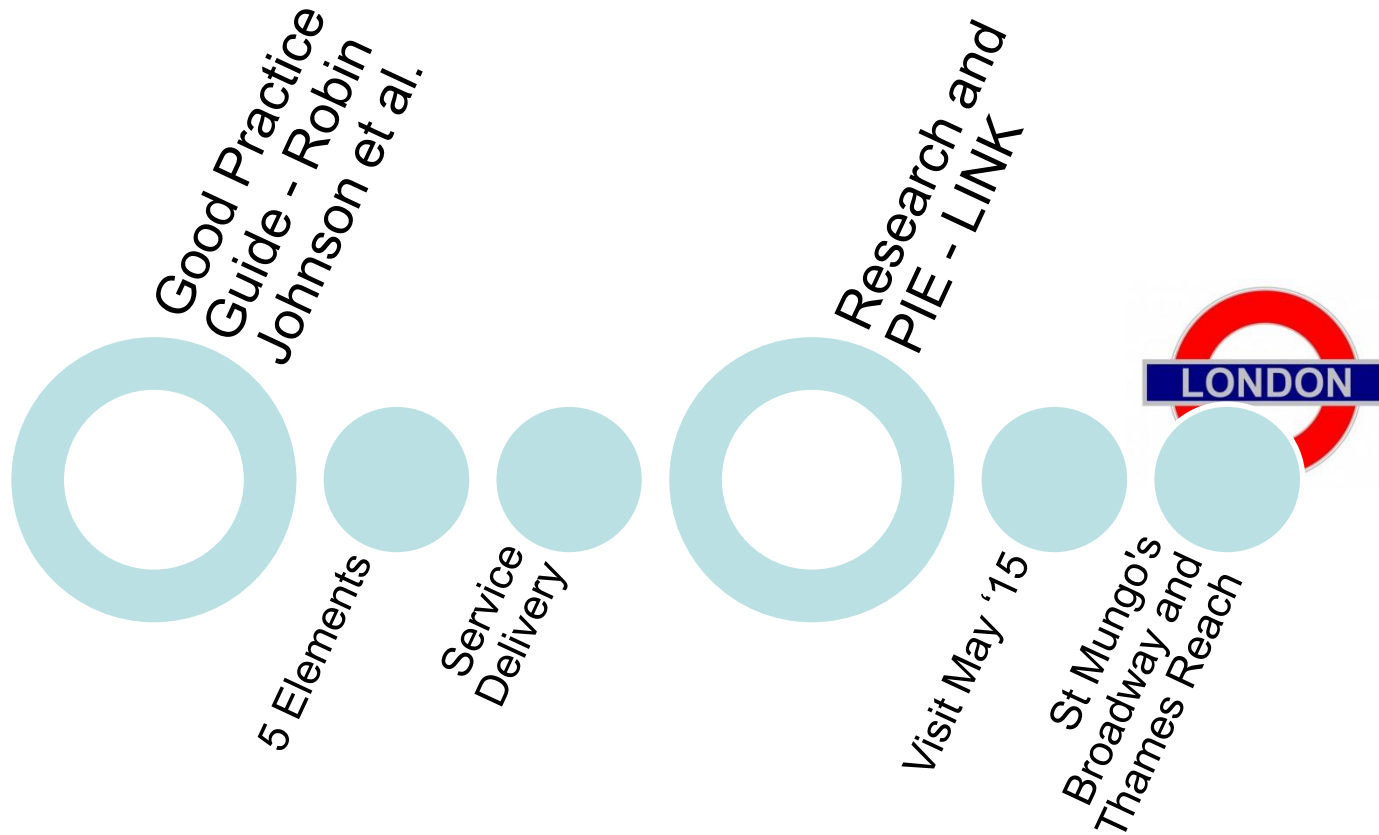
An international and intersectional dialogue on how to reduce harm and promote wellbeing amongst people who have housing, health and substance use challenges

# An update on P.I.E, or now “meeting psychological and emotional needs”



- Description of Pathways Service
- Why PIE – Annual Health and Homelessness conference 2017
- Analysis of Impact from August 2015 to August 2016
- What's next....?

# In the beginning...Robin (et al.) created PIE



# The 5 elements have changed...

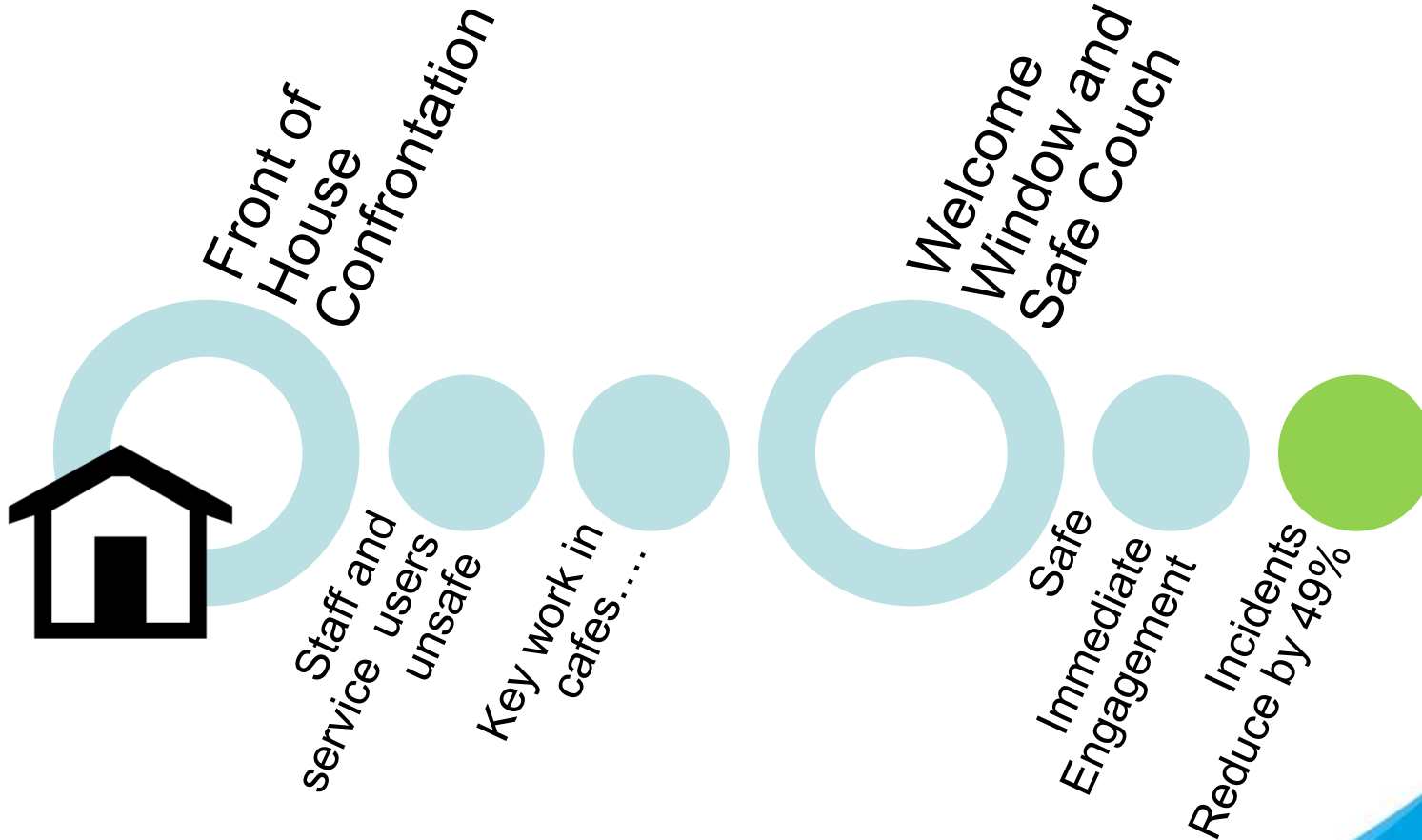


# Physical Environment

(Interaction and social spaces)



supporting positive change in people's lives

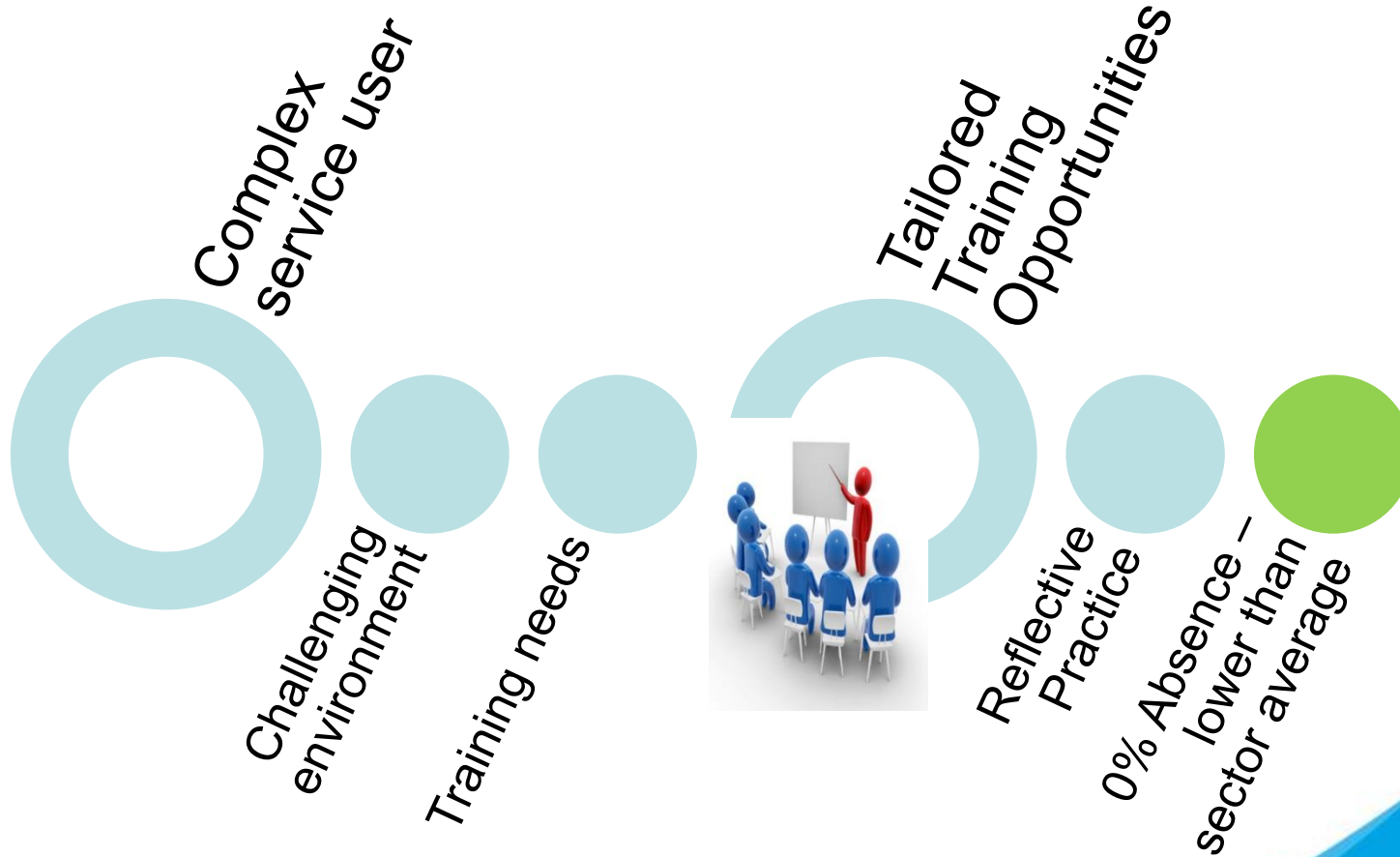


# Staff Training and Support

(Reflective practice)



supporting positive change in people's lives



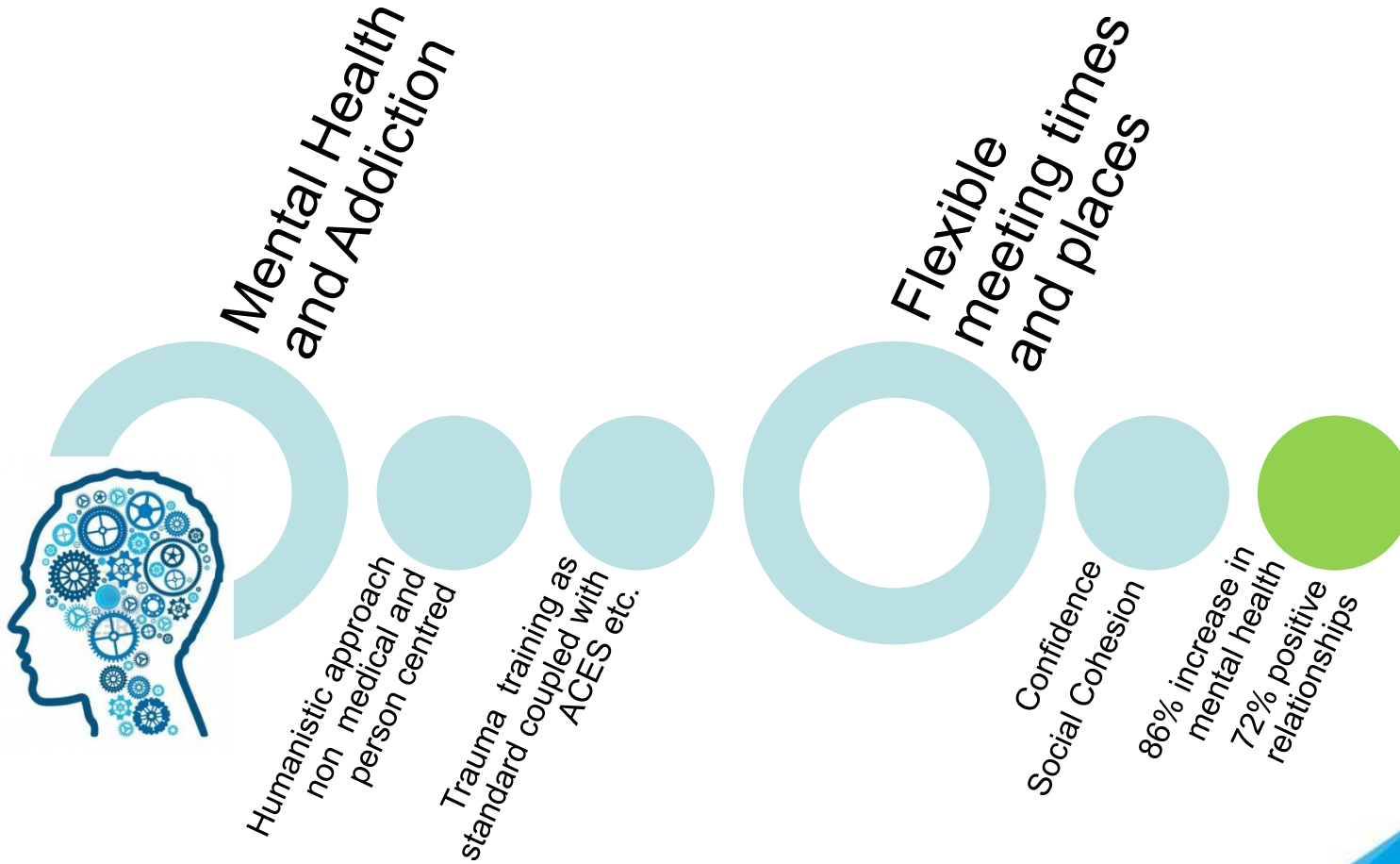


# Psychological Framework

(Psychological awareness)



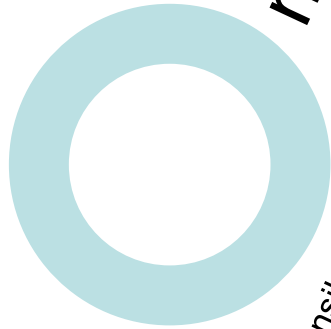
supporting positive change in people's lives



# Managing Relationships

(rules, roles and responses)

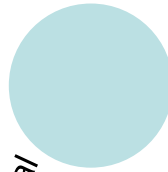
Clubhouse  
model?



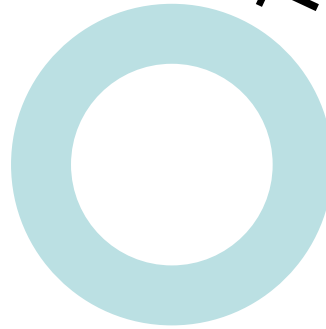
S.U Responsibility  
Resident meetings  
and feedback



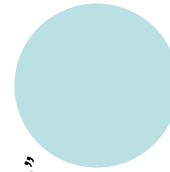
Horizontal  
Guideline Review



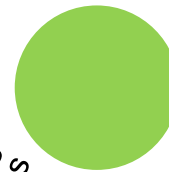
Elastic  
Tolerance



"Controls" not "rules"  
Incident mediation



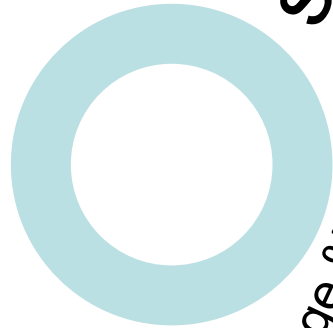
Joint Training  
opportunities  
Naloxone



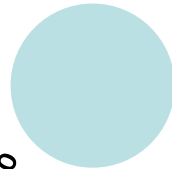
# Evaluation and Outcomes

(learning and enquiry)

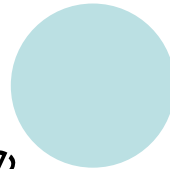
## Case Studies



Average %  
rise across  
Outcome Star



Care  
inspectorate  
improvement



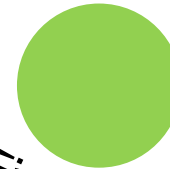
## Impact Report



S.U and  
Partner  
Testimony



Impact!  
Quarterly %  
improvements!



# What's next...?

Continuous development of Trauma/ACES and relationships

Roll out P.I.E throughout the Organisation

On the cusp of employing a clinical psychologist in partnership with LH&SCP

Definition of Supported... definition of Temp and Pizazz pilot

# Array of approaches, partnership working and info share...

Everyone is an individual with individual support needs, having had individual life experiences. Fundamental to the human experience is relationships and an understanding of who we are and in this context, who they are.

Questions

